**Use of NHS Mail accounts for care homes and domiciliary care providers.**

NHS Digital will be cleansing NHSmail accounts from mid-November. Please follow the diagram below to see if you need to take action.

Do you have an NHS email account?

yes

no

Have you sent an email from your nhs.net account in the last 90 days?

You can apply using the NHSmail fast track form – if you require a form, please email: [england.dsptnorth@nhs.net](mailto:england.dsptnorth@nhs.net)

no

Yes

Please activate your nhs.net email account by just sending an email before **17th November otherwise your nhs.net account will be deactivated**

Great!

Carry on using your nhs.net mail account.

**Why do I need NHSmail?**

**Why nhsmail?**

NHSmail gives care organisations the ability to safely share residents’ information with doctors, nurses and GPs involved in your resident’s direct care. It also connects you to pharmacists, dentists and anyone else in health and care who also has secure email. NHSmail can be accessed from mobile devices as well as desktops and includes a full directory of all users, as well as collaboration tools such as Microsoft Teams.